Newsletter

In This issue...

Editor's Note

In line with our mission to provide relevant development and certification to project, program and portfolio management professionals, starting from this month PMI Netherlands is presenting 2 new alternatives.

On the one hand, we are proud to introduce our PMI Netherlands Chapter YouTube channel, where you'll find different kind of media content such as the last PMI Netherlands Summit 2017. We will focus on posting videos from our conferences, seminars and others events. To access to our YouTube channel, click on the following link: https://www.youtube.com/channel/UC2mxHNOp-gMTfwUpseTMf2g/videos

On the other hand, in an effort to provide more value from our chapter events, our members will be able to obtain certificates for those events they attended. For more information regarding this matter refer to the article at bottom of this page.

If you have any suggestions on how to improve our offerings and if you are interested in being part of our community of PMI volunteers, we invite you to contact us.

Certificates for attended Chapter Events

Early in the year PMI Netherlands Chapter provided an overview of attended Chapter Events in the previous year. Since we now request you to login to before you register for an event, we are also able to generate automatic certificates for the events you have attended. In the week of October 23rd 2017 the certificates for the 2017-10-11 Chapter Event at Valid will be made available on the website. The certificates for the previous events of this year will be made available in the coming weeks. It is the intention that all certificates of events this year will be available by the end of November.

You can access your certificates in the following way:

1. login using your PMI user/password by clicking on the Login choice in upper right hand corner of our website
2. click on My Certificates in the menu that will appear at the top of the screen
3. click on the PDF-icon of the certificate of your choice
4. download/print the certificate
5. click on the back button of your browser to return to the overview

Please note that only certificates can be generated for events for which the PMI Netherlands Chapter has a signed Attendance List available.

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Congratulations to Recent PMI Certified Members

Name	Credential
Mr. Eric Le Navenec, PgMP	PgMP
Rajesh Narayanan , PMP	PMP
Franco Dackus, CAPM, PMI-SP	CAPM
Mr. Erik Janssen, PMP	PMP
Bob Tempels, PMP	PMP
Mr. Jorden van Helvoort, PMP	PMP
Mrs. Aina Borgenstierna, PMI-RMP	PMI-RMP
Mr. Bram Verlaan, PMP	PMP
Dr. Mark van Helvoort, PMP, PMI-PBA	PMI-PBA

Events Calendar Overview

November		
Global PMI		
05-08	PMO Symposium® 2017 (Houston, Texas, USA)	More info
08	PMI Business Analysis Virtual Conference 2017	More info
13-16	SeminarsWorld® in San Francisco	More info
PMI NL Chapter		
07	De Wendbare Project Manager at Efteling Golfpark (Dutch) – Exclusive discount of PMI NL members, Eur 50 (excl VAT) instead of Eur 295 (excl VAT)	More info
PMI NL Chapter Sponsors		
28-30	Threon- CAPM Certification Prep	More info
Other		
02	IPMA Jaarcongres	More info
December		
Global PMI		
04-07	SeminarsWorld® in Miami	More info
PMI NL Chapter Sponsors		
14	AMI - Masterclass Stakeholder Management	More info
14	AMI - Masterclass Project Recovery	More info

Link to Event calendar on Chapter website

Project Management in Action ☺

Global PMI Article
Agile Evolves

Agile is the punk rock of project management. After years of living on the fringe, it's officially gone mainstream — much to the joy of some and the utter dismay of others.

Like punk, it was built around a call to disrupt the status quo.

When a group of software programmers wrote the agile manifesto 16 years ago, the big goal was to embrace change: "to be aware of changes to the product under development, the needs and wishes of the users, the competition, the market and the technology," Andy Hunt, a co-author of the agile manifesto, told PM Network last year.

While that purpose still holds true, the agile club is no longer limited to software developers, startup leaders and waterfall haters. An HPE survey showed agile's ascendancy from anti-establishment to mainstream really took off in the past five years, with a significant adoption inflection point occurring around 2010. And check out the current numbers: Ninety-four percent of the survey respondents in the latest VersionOne State of Agile survey said their organizations practiced agile. PMI recently partnered with Agile Alliance on an Agile Practice Guide.

Some of this comes down to the business world's obsession with digital transformation, which 42 percent of execs say they've begun, according to a 2017 Gartner survey. As Jason Bloomberg, president of Intellyx, wrote: Companies are increasingly going agile "to successfully navigate the disruptive waters that threaten to drown them."

Take South Africa's Standard Bank. Facing competition from a rapidly expanding fintech sector, this 155-year-old bastion of financial service embarked on a multiyear digital transformation — with a shift to agile software dev at the center, according to McKinsey. Not everyone, however, was onboard. I know, shocker, right? To change hearts and minds, the company's CTO and his team held town hall meetings to explain their logic and set targets for the transition, gave teams autonomy to make decisions on how to go about their day-to-day functions, and co-located team members for better collaboration. So far, so good. In early agile engagements, Standard Bank reported productivity increases of up to 50 percent and unit-cost reductions of up to 70 percent per function point.

But for some, agile's entrance into the mainstream has given rise to a new challenge: the dilution of the very term. Mr. Hunt told PM Network the word has become "sloganized" and is "meaningless at best, jingoist at worst."

In that same article, Jordi Teixido, PMP, COO at Strands, Barcelona, Spain, said: "Agile is wonderful when you're really iterating and collaborating, but it's also a refuge for mediocre practitioners who are unable to document or express their requirements or forecast what they want to build. If you don't follow the rules of the game in waterfall, everyone knows it. But in agile, that's harder to tell from the outside — and because of that, some people use agile on projects that would be far better under waterfall."

What do you think? Is your organization using more agile? And do companies have a grasp on what the term really means?

(By Cyndee Miller)

Help Wanted - Volunteer Positions

Regional PM Network and Drink Meeting Organizers To organize informal PM Network and drink meetings to discuss PM related subjects; Promote PMI, PMI NLCH in your region and feedback suggestions and subjects to the chapter. Interested? Please contact: membership@pmi-netherlands-chapter.org

Social Media volunteer: PMI NL aims to bring value to its members in many ways. With Social media well active these days, we are looking for a volunteer who can help us taking our social media presence to next level, be it Facebook, Twitter or LinkedIn. Interested volunteers to contact communication@pmi-netherlands-chapter.org

PM Coaches - we need you! The PM Academic Outreach team has kicked off for the new school year. Our AO Product Owners and our Scrum Master are working on marketing materials and process content based on proven presentation material. We are looking for team members to assist with translation and coach teachers and students. Do you have what it takes to present PMI Project Management content, and facilitate learning? If so, you can be a part of making the difference to our communities. Want to know more? Contact Liz at academicoutreach.pminlch@gmail.com

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In a continuous search to provide valuable information and knowledge for our members to grow and excel in their profession, we are very pleased to exchange our regular 2 presentation evening chapter meeting for a FULL day event! We are welcomed at Mikrocentrum's yearly HighTech Project Manager event, which this year has the theme 'De Wendare Project Manager'.

This full day program with three parallel tracks is normally offered for 295,= Euro (excl VAT), but due to the fact that Mikrocentrum will become Silver sponsor of the PMI Netherlands Chapter they have offered a special introduction / welcome discount for the PMI members to attend the event for only 50,= Euro (excl VAT). Please note this is a one-time introduction discount exclusive for PMI members for this year only!

So although there will not be a free Chapter Meeting in November, we believe that this event, even though it is in Dutch, is a more than fitting alternative. This event will also allow you to network with the HighTech Platform project managers and thus enables both parties to exchange more idea's knowledge and lessons learned.

Since the event is in Dutch, we are sharing the announcement in Dutch below.

(English's only speakers, don't worry: the December event will be in English again and will be in Amsterdam -to be announced soon-)

Hoe wendbaar bent u als projectmanager?

Hoe springt u in op uw snel veranderende projectomgeving? Hoe kunt u situaties meer naar uw hand zetten? Neem jaarlijks één dag de tijd om kritisch naar uzelf als projectmanager te kijken en kom op 7 november naar Efteling Golfpark, De Moer.

Agile, of niet?
Steeds meer organisaties kiezen voor de theorieën van wendbaarheid (agile). Hoe doet u dat?

Deze dag laat u kennismaken met het projectmanagementvakgebied en welke vaardigheden u hierin tegenkomt. Daarbij komen de drie volgende invalshoeken op een praktische manier aan bod:

- Projectmanager
- Projectteam
- Projectmanagementproces.

De verschillen en overeenkomsten tussen de traditionele projectmanagementmethodiek en de agile methode worden onder de loep genomen. Moeten we allemaal agile gaan werken; de nieuwe manier van projecten trekken? Ontdek wat voor u het beste past.

Tevens wordt u deelgenoot van misschien wel het leukste project van Nederland waarbij fantasie en techniek gecombineerd worden. Kom luisteren hoe deze projectmanager het heeft aangepakt.

For the complete agenda with all topics and speaker please find the link to the registration here:

Program and Registration

In order to be eligible for the great discount and pay only 50 Euro (excl VAT) for this event you have to submit your valid PMI membership number in the [Ordernummer / - referentie] field!

We are very pleased with our new Silver Sponsor Mikrocentrum and we hope to see you the 7th of November at Efteling Golfpark!

Location:

Efteling Golfpark
Veldstraat 6
5176 NB De Moer

Since this event is organised by Mikrocentrum there is no PDU-ID available. You can claim your PDUs, based on the program you follow, in the same way as for any other non-PMI event.

Latest updates from Local Interest Work Group "ISO for projects"

by Rommert Stellingwerf – Past President PMI Netherlands Chapter

Introduction
This is an update on the developments of the ISO standards for project, programme and portfolio management (PPPM) since our extended article in the June 2017 newsletter.

The family of ISO standards for PPPM
Development of the family of ISO standards for project, programme and portfolio management is done with worldwide participation of more than 100 subject-matter experts from more than 40 countries. The overall portfolio of work is managed by the international ISO Technical Committee TC258, whereby the feasibility to develop a standard is determined by Ad Hoc (or Study) Groups and the actual documents are prepared and compiled by Working Groups.

In the Netherlands, members of the NEN standards committee 381236, in which some 5 companies take part, are participating in the actual development of the standards, while the **Local Interest Work Group "ISO for projects"** reviews these documents from the NL perspective and helps promotes them. The LIWG was established in 2009 as an initiative from PMI Netherlands Chapter and IPMA Nederland. The group consists of some 10-20 professionals, interested in the applicability of ISO standards for PPPM.

Updates since June 2017
- A week long TC258 plenary meeting with some 30 participants from 16 countries and liaisons from PMI and IPMA was held from September 11th – 15th in Melbourne, Australia. Long standing items were solved, the future was discussed and new work was initiated:
    o Established a Working Group to start with the revision of ISO 21500:2012 Guidance on project management;
    o Established a Working Group to start with a new overarching document, describing the ISO for PPPM family and the context of PPPM;
    o Decided to continue with the development of new standards, as requested by the member countries, such as implementation guidelines for PPPM, as well as to dedicate effort on the maintenance of the current standards after 5 years of their publication;
    o Established a communication group to develop the strategic objectives for the communication and promotion of ISO standards for PPPM;
    o Re-aligned the internal working processes;
    o Decided that Peru will host next meeting in 2018.

- ISO 21503 Guidance on programme management has been published in September. Next to this one, the ISO family now consists of the following standards:
    o ISO 21500:2012 Guidance on project management, published in 2012.
    o ISO 21504:2015 Guidance on portfolio management, published in 2015.
    o ISO 21505:2017 Guidance on governance, published, in May 2017.

- The publication of the ISO 21506 Vocabulary standard has been delayed to 2018 due to prolonged discussions on definitions of PPPM terms.

- The first face to face meeting of the ISO Ad Hoc Group on Competences was held from October 2nd to 4th at NEN in Delft, under the leadership of Ben Bolland of the Netherlands. This group will study the feasibility of developing an ISO document for guidance on competences of project, program and portfolio management and their governance. It will deliver a study report by mid-2019. The meeting made good progress, defining research activities on competences in the PPPM domain.

Contacts
➔ If you want to learn as PPPM professional, be kept up-to-date with important ISO developments in your field and last but not least have fun, join the **LIWG "ISO for projects".** Contacts:
- PMI Netherlands Chapter: **Rommert Stellingwerf**, rommert@familiestellingwerf.nl
- IPMA Nederland: **Ben Bolland**, Ben.bolland@bevon.nl

➔ If you are interested and have the time to cooperate with the development of ISO standards in our profession, join the **NEN standards committee** ("normcommissie")**.** The committee is always looking for new members. Contact:
- Committee secretary: **Shirin Golyardi,** Shirin.golyardi@nen.nl

Don't Waste Knowledge

Done right, knowledge capture and transfer set project teams up for success. Here are six best practices for boosting project outcomes through knowledge management.

1. Facilitate continuous sharing and learning by building communities: Communities allow project team members to answer each other's questions. They also foster sharing of new ideas and methods.

2. Discuss lessons learned at key milestones: These conversations allow teams to understand successes and address failures—and build consensus for the best path forward.

3. Build knowledge management into the project: When knowledge management practices are integrated into the delivery framework, project managers are more likely to share and reuse knowledge.

4. Curate information to elevate crucial knowledge to the program level: Defined processes for identifying and collecting valuable nuggets of knowledge help to disseminate lessons learned throughout the organization.

5. Couple accountability with support to build buy-in: Project managers should be responsible for knowledge capture and transfer—balanced with central support for time-intensive documentation activities.

6. Seek feedback to gauge value: An organization's knowledge management practices are only worthwhile if project managers find them valuable.

Successful implementation of Project Online: Case Study at Effectory

Headquartered in Amsterdam, Effectory International is Europe's leading employee-survey specialist. It aims to provide organizations with innovative HR tools and solutions to guide them to continually drive employee engagement. Effectory wanted to reduce the time spent writing surveys and planning projects. It wanted to move towards a "cloud" solution and needed a tool which could evolve with the growing maturity of the PPM processes within the organization. After some market research Microsoft Project Online was chosen to implement.

"Two teams have started using Project Online for timesheets, and it's been much faster to enter their hours. Today we know exactly how the project is progressing"
Onno de Wildt, Process Developer, Effectory International

Achieved results:

• Increased flexibility and precision in project planning for each survey using templates.

• Better overview for project and portfolio managers using modern reports and dashboard (i.e. Excel and PowerBI).

• More insight on upcoming tasks; easy to add and delete tasks quickly.

• Improved demand and resource management.

INTERNATIONAL PROJECT MANAGEMENT DAY 2017

People, Passion, And Purpose In A Digital Age

It all kicks off November 2nd. You won't want to miss this!

Our 14th annual online conference gives you the opportunity to earn up to **26 PDUs, get 2 free on-demand courses and 60 days on-demand access**. You and your team will gain insights from more than **30 speaker videos** from leading organizations including:

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www.iil.com/international-project-management-day

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Let's stay in touch

Our webpage is the main source of information about the PMI Netherlands Chapter:
http://pmi-netherlands-chapter.org
You can also sign up here to get Chapter news on your email.

Join our LinkedIn group:
http://www.linkedin.com/groups/PMI-Netherlands-Chapter-130083
Share your thoughts and join discussions. We will also inform you about Chapter events, Newletters issues and other PMI news.
You can also follow our company page:
http://www.linkedin.com/company/pmi-netherlands-chapter

Check out our Facebook Fan page:
https://www.facebook.com/PMINetherlandsChapter
which was set up to inform you about recent news and for community building purposes. We will let you know about Chapter events, Newletters issues and share with you our meetings' impressions.

Besides the website, LinkedIn and Facebook you can follow us on Twitter:
https://twitter.com/pminlch
On a regular basis we send tweets to inform you about Chapter events, news from PMI etc. Have a look and give it a go and join other followers. Looking forward to tweet-connect.

Check out our new video channel.
https://www.youtube.com/channel/UC2mxHNOp-gMTfwUpseTMf2g/videos
Videos of presentations given during Chapter Events.

To make reading our newsletters more convenient for you, we've created an Issuu account where you can find all our newsletters: http://issuu.com/pmi_netherlands_Chapter

You may also be interested in the latest Newsletter of **IPMA-NL**.
Their calendar of their events can be found here.

The calendar of events of the **Best Practice User Group-NL** can be found here.

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